



May 4, 2020

Greetings,

We are contacting you in regards to your child's scheduled dental surgery under general anesthesia with us. Due to COVID-19 related restrictions on dental treatment as mandated by the State of Michigan, we unfortunately have been forced to postpone the original surgery date to a later date. We are working diligently to get a new surgery date scheduled as soon as possible for your child.

Historically, we have completed all of our general anesthesia dental cases at Spectrum Health, either at the South Pavilion (an outpatient surgical center) or Helen DeVos Children's Hospital. Two weeks ago, Spectrum Health informed our office and all other area pediatric dental offices that, effective immediately, we have lost our block time and can no longer complete our surgery cases at their outpatient facilities. To say we at Mitten Kids Dentistry are disappointed and frustrated by Spectrum Health's decision is an understatement. We still have very limited ability to see patients at Helen DeVos Children's hospital who meet a very specific criteria. This will be hard to come by and only scheduled on an as needed basis.

In light of this, there is reason for optimism. We have worked tirelessly over the last several weeks to navigate this crisis within a crisis in order to meet the needs of our patients who require treatment under general anesthesia, including you. As a result, we have an excellent plan in place that we believe will serve our patients extremely well for years to come. We will now be able to offer general anesthesia services within our office, following the highest level of safety and care. We will be working with CarePoint Anesthesia (an office based dental anesthesia group). This means that instead of going off-site for care, we can complete surgical treatment in our office in conjunction with CarePoint Anesthesia.

We will be contacting you soon to reschedule your child's surgery date. Ideally, we will schedule a date as soon as possible.

We may contact you to set up a visit to our office prior to the new surgery date to consider temporary treatment solutions, to help slow progression of decay and reduce pain or sensitivity.

We thank you for your patience and understanding in the midst of this COVID-19 pandemic. Your child's dental care is, and will continue to be, our top priority.

Respectfully,

Brett Kingma DDS
Pediatric Dentist

Grady Randall DDS
Pediatric Dentist

Amanda Merren
Practice Manager

Victoria Kasishke
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